



COVID-19  
Novel Coronavirus

## Safety & Continuity Plan

An Update from Izzo Insurance Services on COVID-19

### We're Open For Business

In the face of the COVID-19 pandemic, we know that businesses like yours are experiencing unprecedented challenges. Rest assured, at Izzo Insurance Services we're committed to remaining open so that we may support your business through these trying times, while we employ robust safety and communications procedures that protect our team.

As some or all of team members are working remotely, please consider utilizing e-mail whenever possible so we can most effectively and efficiently respond to your needs.

**SECURITY PROGRAM NEW BUSINESS** and inquiries may be directed to Kelly Izzo-Hafkey at [Kellylizzo@lzzolinsurance.com](mailto:Kellylizzo@lzzolinsurance.com).  
Direct Dial (630) 237-7952

**SECURITY PROGRAM GL** coverage and service questions may be directed to Elena Lazami at [ELazami@lzzolinsurance.com](mailto:ELazami@lzzolinsurance.com).  
Direct Dial (630) 237-7914

**SECURITY PROGRAM - WC and Bond** service questions and requests may be sent to Thomas Spalla at [TSpalla@lzzolinsurance.com](mailto:TSpalla@lzzolinsurance.com).  
Direct Dial (630) 237-7912

**SECURITY PROGRAM** certificate of insurance requests may be directed to Sockha Chau at [SChau@lzzolinsurance.com](mailto:SChau@lzzolinsurance.com).  
Direct Dial (630) 237-7948

**SECURITY PROGRAM** loss run requests and experience modification requests may be directed to Laura Karr at [LKarr@lzzolinsurance.com](mailto:LKarr@lzzolinsurance.com).  
Direct Dial (630) 237-7924

**MONO-LINE WORKERS' COMPENSATION** (Non Security) NEW  
BUSINESS submissions and inquiries may be directed to Mike Jones at  
[MJones@lzzolinsurance.com](mailto:MJones@lzzolinsurance.com).  
Direct Dial (630) 237-7942

**MONO-LINE WORKERS' COMPENSATION** (Non Security) renewal and  
service requests may be directed by the alphabet indicated below:

NOTE: This alphabet split is based on the Named Insured (not dba).

**A through Q:** Charlotte Mukahirn at [CMukahirn@lzzolinsurance.com](mailto:CMukahirn@lzzolinsurance.com).  
Direct Dial (630) 237-7947

**R through Z:** Thomas Spalla at [TSpalla@lzzolinsurance.com](mailto:TSpalla@lzzolinsurance.com).  
Direct Dial (630) 237-7912

**MONO-LINE WORKERS' COMPENSATION** (Non Security) loss runs  
and experience modification requests may be directed to Laura Karr at  
[LKarr@lzzolinsurance.com](mailto:LKarr@lzzolinsurance.com).  
Direct Dial (630) 237-7924

**All ACCOUNTING** inquires may be directed to Tim Rekruciak at  
[TRekruciak@lzzolinsurance.com](mailto:TRekruciak@lzzolinsurance.com).  
Direct Dial (630) 237-7930

Our Operations Manager is Thomas Spalla at  
[TSpalla@lzzolinsurance.com](mailto:TSpalla@lzzolinsurance.com)  
Direct Dial (630) 237-7912

Our agency principal is Karen Izzo at [KIzzo@lzzolinsurance.com](mailto:KIzzo@lzzolinsurance.com).  
Direct Dial (630) 237-7920

**Please stay healthy and we appreciate your continued business  
through this difficult period.**



## **Izzo Insurance Services**

*A division of Hull & Company, LLC*

Exclusive providers of the **Gold Shield Advantage™** specialty programs

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